

## Clarification Questions

<b>Tender:</b>	Dishwashers
<b>Date:</b>	21-01-2025
<b>Client:</b>	Gloucestershire Hospitals

No.	Question
1.	Please can you confirm if you're wanting a cost for biannual PMVs and then ad hoc call out and labour costs with parts, or if the requirement is for a fully inclusive package where all PMV's, labour, call outs and parts are included?
	<b>Response</b>
	Please refer to the technical specification - 'The Client requires a fully comprehensive planned preventative maintenance contract, with emergency breakdown support and parts to be included in the fixed price contract.'

No.	Question
2.	We note that on the "Additional Costs" tab of the pricing schedule that bidders are expected to enter a mark-up percentage for spare parts. The client has given an expected spend of £1,500 on spare parts. Is this estimated based on a yearly basis or for the total lifetime of the contract?
	<b>Response</b>
	No, this is not estimated on a yearly basis or for the life of the contract, this is for evaluation purposes only.

No.	Question
3.	The tender documents state that the prices should remain fixed, but we are required to provide a breakdown of costs by year. Could you please confirm that the prices will remain fixed for that year?
	<b>Response</b>
	The expectation is cost for maintenance will remain fixed for the contract term.

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4.	Please can you confirm the age and condition of the machines on the asset list																																																																				
	<b>Response</b>																																																																				
	All equipment is serviced regularly and is in good working order.																																																																				
	Install dates in the table below:																																																																				
	Gloucestershire Royal Hospital (GRH)																																																																				
	<table border="1"> <thead> <tr> <th data-bbox="279 707 639 781">Location</th> <th data-bbox="639 707 850 781">Serial No</th> <th data-bbox="850 707 1038 781">ID No</th> <th data-bbox="1038 707 1248 781">Installed</th> </tr> </thead> <tbody> <tr> <td data-bbox="279 781 639 855">Tower Block 9B</td> <td data-bbox="639 781 850 855">10257523</td> <td data-bbox="850 781 1038 855">29816 MK</td> <td data-bbox="1038 781 1248 855">2014</td> </tr> <tr> <td data-bbox="279 855 639 929">Stroud Maternity</td> <td data-bbox="639 855 850 929">10257927</td> <td data-bbox="850 855 1038 929">29811MK</td> <td data-bbox="1038 855 1248 929">2014</td> </tr> <tr> <td data-bbox="279 929 639 1003">Tower Block 4B</td> <td data-bbox="639 929 850 1003">10259542</td> <td data-bbox="850 929 1038 1003">31759MK</td> <td data-bbox="1038 929 1248 1003">2014</td> </tr> <tr> <td data-bbox="279 1003 639 1077">Tower Block 6B</td> <td data-bbox="639 1003 850 1077">10274484</td> <td data-bbox="850 1003 1038 1077">32245 MK</td> <td data-bbox="1038 1003 1248 1077">2014</td> </tr> <tr> <td data-bbox="279 1077 639 1151">Tower Block 6A</td> <td data-bbox="639 1077 850 1151">10275184</td> <td data-bbox="850 1077 1038 1151">32084 MK</td> <td data-bbox="1038 1077 1248 1151">2014</td> </tr> <tr> <td data-bbox="279 1151 639 1225">Tower Block 2B</td> <td data-bbox="639 1151 850 1225">10250541</td> <td data-bbox="850 1151 1038 1225">30342 MK</td> <td data-bbox="1038 1151 1248 1225">2014</td> </tr> <tr> <td data-bbox="279 1225 639 1299">Tower Block 3A</td> <td data-bbox="639 1225 850 1299">10256053</td> <td data-bbox="850 1225 1038 1299">29821MK</td> <td data-bbox="1038 1225 1248 1299">2014</td> </tr> <tr> <td data-bbox="279 1299 639 1373">Tower Block 7B</td> <td data-bbox="639 1299 850 1373">10278059</td> <td data-bbox="850 1299 1038 1373"></td> <td data-bbox="1038 1299 1248 1373">2015</td> </tr> <tr> <td data-bbox="279 1373 639 1447">Tower Block 4A</td> <td data-bbox="639 1373 850 1447">10265756</td> <td data-bbox="850 1373 1038 1447"></td> <td data-bbox="1038 1373 1248 1447">2015</td> </tr> <tr> <td data-bbox="279 1447 639 1520">Tower Block 2A</td> <td data-bbox="639 1447 850 1520">10283263</td> <td data-bbox="850 1447 1038 1520"></td> <td data-bbox="1038 1447 1248 1520">2015</td> </tr> <tr> <td data-bbox="279 1520 639 1594">Delivery Suite</td> <td data-bbox="639 1520 850 1594">10274487</td> <td data-bbox="850 1520 1038 1594">32253 MK</td> <td data-bbox="1038 1520 1248 1594">2015</td> </tr> <tr> <td data-bbox="279 1594 639 1668">Gallery Ward 1</td> <td data-bbox="639 1594 850 1668">10285606</td> <td data-bbox="850 1594 1038 1668"></td> <td data-bbox="1038 1594 1248 1668">2015</td> </tr> <tr> <td data-bbox="279 1668 639 1742">Gallery Ward 2</td> <td data-bbox="639 1668 850 1742">10379574</td> <td data-bbox="850 1668 1038 1742"></td> <td data-bbox="1038 1668 1248 1742">2018</td> </tr> <tr> <td data-bbox="279 1742 639 1816">Maternity Ward</td> <td data-bbox="639 1742 850 1816">10286335</td> <td data-bbox="850 1742 1038 1816"></td> <td data-bbox="1038 1742 1248 1816">2015</td> </tr> <tr> <td data-bbox="279 1816 639 1890">Tower Block 7A</td> <td data-bbox="639 1816 850 1890">10287818</td> <td data-bbox="850 1816 1038 1890">33180MK</td> <td data-bbox="1038 1816 1248 1890">2015</td> </tr> <tr> <td data-bbox="279 1890 639 1966">Tower Block 5B</td> <td data-bbox="639 1890 850 1966">10288515</td> <td data-bbox="850 1890 1038 1966">33179MK</td> <td data-bbox="1038 1890 1248 1966">2015</td> </tr> </tbody> </table>	Location	Serial No	ID No	Installed	Tower Block 9B	10257523	29816 MK	2014	Stroud Maternity	10257927	29811MK	2014	Tower Block 4B	10259542	31759MK	2014	Tower Block 6B	10274484	32245 MK	2014	Tower Block 6A	10275184	32084 MK	2014	Tower Block 2B	10250541	30342 MK	2014	Tower Block 3A	10256053	29821MK	2014	Tower Block 7B	10278059		2015	Tower Block 4A	10265756		2015	Tower Block 2A	10283263		2015	Delivery Suite	10274487	32253 MK	2015	Gallery Ward 1	10285606		2015	Gallery Ward 2	10379574		2018	Maternity Ward	10286335		2015	Tower Block 7A	10287818	33180MK	2015	Tower Block 5B	10288515	33179MK	2015
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Day Surgery	10294597		2015
MDU Gallery Wing	10296917		2015
Tower Block 5A	10295794		2015
Tower Block 3B	10296915		2015
Tower Block 9A	10296922		2015
Tower Block 8A	10296914		2015
Tower Block 8B	10296916		2015
Critical Care Unit	10325263	33284MK	2016
AMIA	10529247	47562MK	2022

Cheltenham General Hospital (CGH)

Location	Serial No	ID No	Installed
Acute Care Unit 'C'	10243825	30029MK	2013
Woodmancote Ward	10223332	27865MK	2012
Ryeworth Ward	10274482	32256MK	2014
Dixton Ward	10275269	32254MK	2014
Alstone Ward	10274480	32255MK	2014
Lilleybrook Ward	10279057	32086MK	2015
Prescott Ward	10260212	32092MK	2015
Cardiac Ward	10273962	32097MK	2015
Guiting Ward	10275178	32096MK	2015
Avening Ward	10283829	30424MK	2015
Emergency Dept	10283830	30423MK	2015
Snowhill/Bibury Ward	10285150	32265MK	2015

Critical Care Ward	10285620	32268MK	2015
Kemerton Ward	10286419	32269MK	2015
Rendcomb Ward	10285605	32272MK	2015
Cranham Suite	10292765		2015
Hazelton Ward	10321455		2016
Discharge Lounge	10348263	39294MK	2017
Hartpury Suite	10381505		2018