

Our Commitment To Cleanliness

Cleaning Summary

Keeping the NHS clean and preventing infection is everybody's responsibility from the Chief Executive to the healthcare cleaner. It is important for patients, visitors, the public and staff.

Cleanliness matters, and to ensure consistency throughout the NHS, and to support hospitals and healthcare services, this commitment has been adopted in every organisation.

This Charter sets out our commitment to ensure a consistently high standard of cleanliness is delivered in all of our healthcare facilities. It also sets out how we would like you to help us maintain high standards.

WE WILL:

- Treat patients in a clean and safe environment and minimise exposure to healthcare associated infections
- Provide a well maintained, clean and safe environment, using the most appropriate and up to date cleaning methods and frequencies
- Maintain fixtures and fittings to an acceptable condition to enable effective and safe cleaning to take place regularly
- Allocate specific roles and responsibilities for cleaning, linked to infection prevention and control, that are underpinned by strong, clear leadership that encourages a culture where cleanliness matters
- Have clinical leads who will establish and promote a cleanliness culture across their organisation
- Constantly review cleanliness and improve performance
- Take account of your views about the quality and standards of cleanliness by involving patients and visitors in reporting and monitoring how well we are doing
- Provide the public with clear information on any measures which they can take, to assist in the prevention and control of healthcare associated infections
- Provide the public with clear and precise information relating to the potential risk of contracting a healthcare associated infection. This will include highlighting other helpful information sources so that patients and public can access up to date local data
- Provide structured and pro-active education and training to ensure all our staff are competent in delivering infection prevention and control practices within the remit of their role
- Design any new facilities with ease of cleaning in mind

WE ASK PATIENTS, VISITORS AND THE PUBLIC TO:

- Follow good hygiene practices which are displayed in and around the organisation
- Tell us if you require any further information about cleanliness or prevention of infection
- Work with us to monitor and improve standards of cleanliness and prevention of infection

Chairman

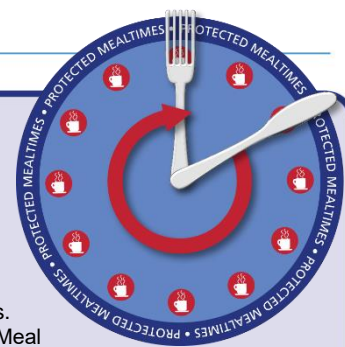
Name / Signature

Chief Executive

Name / Signature

PROTECTED MEAL TIMES

The Trust places great importance upon the need to ensure patients receive appropriate nutritional intake and assistance at meal times. Therefore during 'Protected Meal Time periods' cleaning will be undertaken in areas which do not interrupt the patient's enjoyment or distract Nurses from assisting patients with eating.



ISOLATION AREAS

All areas identified as Isolation Areas are cleaned using yellow colour coded equipment in accordance with the Trust's Infection, Prevention and Control Policy requirements.

CATEGORY: FR3

CLEANING TASK	CLEANING FREQUENCY	RESPONSIBILITY
Sanitary Areas		
Toilets, urinals, sinks, baths and taps	1 x full daily, 1 x check daily	Domestic Team
Showers	1 x full daily	Domestic Team
Mirrors	1 x full daily	Domestic Team
Patient Areas		
Patient trolleys and treatment couches	1 x full weekly and between use	User
Chairs and couches	1 x full daily	Domestic Team
Switches, sockets, data points, wall fixtures	1 x full twice weekly, 1 x check daily	Domestic Team
Walls (accessible up to 2m)	1 x full annually, 1 x check daily	Domestic Team
Doors, including ventilation grilles	1 x full daily	Domestic Team
Windows	1 x full every 6 months	External contractor
Internal glazing	1 x full weekly	Domestic Team
Radiators including cover	1 x full weekly external only	Domestic Team
Curtains and blinds	As local protocol, annually minimum	Domestic Team
Low, middle and high surfaces	1 x full weekly	Domestic Team
Waste receptacles	1 x full daily, 1 x check daily	Domestic Team
Dispenser cleaning	1 x full daily external (internal weekly)	Domestic Team
Replenishment of consumables	Check and replenish 3 x daily	Domestic Team
Floors		
Floors hard	1 x full daily	Domestic Team
Floors soft	1 x full daily	Domestic Team
Kitchen Areas		
Fridges and freezers	1 x full weekly, 1 x check daily	Domestic Team
Cupboards	1 x full monthly, 1 x check daily	Domestic Team
Medical Equipment		
Medical equipment	1 x full weekly, clean before use, clean after use	Nursing
Cleaning Equipment		
All cleaning equipment including trolley	Full clean after each use	Domestic Team

National Cleaning Colour Coding Scheme – National Patient Safety Agency

All cleaning items including cloths, mops, buckets, aprons and gloves should be colour coded as follows:

RED Bathrooms, washrooms, showers, toilets, basins and bathroom floors	Blue General areas including wards, departments, offices and basins in public areas	Green Catering departments, ward kitchen areas and patient food service at ward level	Yellow Isolation areas
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If you require further information regarding cleaning or wish to comment about the cleanliness of this area, please contact: facilitiesoffice@ncic.nhs.uk

